

GRIEVANCE REDRESSAL MECHANISM (Under Information Technology Rules, 2021)

Digital News Publisher Entity: FlyingSpvVlogs / Asansol Live

Website URL: <https://flyingspvvlogs.in>

MSME Registration No: UDYAM-WB-23-0076543

DETAILS OF THE GRIEVANCE OFFICER

In accordance with Rule 11 of the Information Technology (Intermediary Guidelines and Digital Media Ethics Code) Rules, 2021, the details of the Grievance Officer for handling complaints related to the content published on our digital news platforms are as follows:

Name of the Officer: Shiv Prakash Vishwakarma

Designation: Editor-in-Chief & Grievance Redressal Officer

Official Email Address: FlyingSpv13@gmail.com

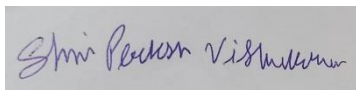
Contact Number: +91 9134635551

Official Postal Address: Burnpur Subhaspally, Asansol, Paschim Bardhaman, West Bengal - 713325

COMPLAINT RESOLUTION TIMELINE

- **Acknowledgment:** Every complaint received via email will be acknowledged within 24 hours of receipt.
- **Resolution:** The Grievance Officer will review, investigate, and redress the grievance within 15 days from the date of its registration.
- **Record Keeping:** A monthly compliance report will be published on the website by the 15th of every month.

Authorized Signatory & Stamp:



(Shiv Prakash Vishwakarma)

Editor-in-Chief, Asansol Live